

Interactions between Cognitive Psychology and Human Behavior

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Abstract. The Interaction between human psychology and behavior has become increasingly complex in the digital age, with the development of technology as in digital platforms, social media and algorithmic systems. Individuals constantly interact with actions such as clicking, scrolling, and deeper more deeply into the media itself, posting and responding to notifications. These behaviors are not only simple physical responses, but are also influenced by psychological processing, including cognition, emotion, and deep, intense motivation. This essay speaks and focuses on the major relationship between the interaction of psychology and behavior. And through analysis of mechanism, cognitive processing and emotional influence, this paper tells how interaction between psychology and behavior is linked and bidirectional, Further on, discusses ethical concerns and algorithmic calculation, digital addiction and what the responsibility that the designers are supposed to have. Understanding the relationship between psychological processes and how the digital platform functions is necessary for creating and developing a healthier environment and more responsible design platform.

Keywords: interactional sequence, psychological features, morden identification

1. Introduction

In the digital era, the interaction between humans and digital systems has expanded beyond simple communications; every action Individuals do, click, swipe, and the notifications that responds are not simply based on the physical processes, but also underlie psychological processes.

Communication is no longer limited to face-to-face encounters, but it occurs on digital platforms such as applications and algorithm-driven systems, as individuals interact with both people and technological systems. Their actions and behaviors are shaped by cognitive evaluations, emotional responses, and motivational factors that the system calculates under the screen.

Interactional; psychology refers to the internal cognitive, emotional, and motivational mechanisms that influence how the individuals respond towards the interactive environments.

All these behavioral actions resulted from the internal processes, such as posting content on social media, engaging in discussions, or responding to notifications. While this behavior appears externally visible and it is also rooted in psychological structures that guide and lead towards decision making and responses that happens in reality

This paper thesis the statement that interaction is a complexed dynamic and physiological process. Psychological thoughts shape behavioral responses, and behavioral action patterns restructure emotional regulation and self-perception. Understanding this relationship between digital systems and human behavior is essential.

Digital interaction had also increased the attention in fields of human-computer interaction, Human Computer Interaction studies how human interact with technological systems and how these interactions change human behavior, a effective design must consider what human psychological needs and cognitive limitations, when the systems are designed in ways that link with the users mental models and expectations, and so on making interaction itself more smother and engaging.

overall, the rapid development in fields of social media has proved the usage of frequent digital interactions, studies on online behavior suggest that users interact with digital systems hundreds of times, or even thoands per day, often without conscious awareness. Each interaction, such as checking notifications or refreshing a feed and be influenced by factors such as curiosity, anticipation, and the seeking of rewardment, the repeated interactions shape behavioral habits and patterns of attention, as an result, the linkage and relationship between the basic engagement and habitual behavior becomes increasingly bonded in such digital environments.

By understanding the psychological process behind these complex interactions is necessary, By having the tension and basic working mechanisms that influence interaction behavior, researchers can better suit into the digital environments and affect cognition, emotional regulations and basic social relationships.

2. Literature review

Research on the study of the psychology–behavior relationship has emerged within several disciplines including psychology, communication studies, and human–computer interaction. Researchers have sought to elucidate how internal psychological processes affect external behaviors, particularly in contexts in which individuals are exposed to exogenous stimuli on a continual basis. Due to the rapid advancement of digital technology and social media platforms, these theories have gained more applicability in analyzing people's behaviors in the virtual world.

One of the most powerful theories that describes reactions to external stimuli describes is behaviorism. Reinforcement has a central role in the shaping of behavior, according to B. F. Skinner. Skinner's concept in operant conditioning is that the probability of an action is increased by the actions result in a positive outcome [1]. On digital platforms, reinforcements take the shape of thumbs up, comments, notifications, and so on social feedback. Those incentives motivate people to keep using digital interfaces and to eventually build habitual modes of such engagement.

Cognitive psychology provides yet another vantage point. Jean Piaget, the human behavior is also modified by internal cognitive process, which include perception, interpretation, and decision-making. People are not passive recipients of stimuli; they actively process information and consider alternatives courses of action. In digital contexts, mental processes shape users' online information reading, digital interface navigation and decisions to engage with content.

Social learning theory has also been instrumental in explaining interaction patterns. Albert Bandura proposed a social learning theory of human behavior, which states that individuals learn through observing, modeling and imitating the behaviors of others and those behaviors that are rewarded socially. People are watching influencers, celebrities and friends more than ever before in this new age of social media, a significant part of how their own communication style and online persona is shaped.

Furthermore, research in "Human Computer Interaction" demonstrates the significance of design in influencing human behaviors. A good design for technology, in the mind of Donald Norman, has to take into account human psychological propensity and mental constraints. Layout, visual cues, and feedback mechanisms all serve to nudge the user in particular directions, indicating that our interaction is shaped not by only inner psychology but design of the digital environment.

3. Theoretical foundationing of interaction psychology

3.1. Behavior mechanisms

From a behaviorist perspective, the interaction behavior can be understood by processes such as reinforcement. According to B. F. Skinner's experiment, the behaviors which are reinforced, i.e., followed by positive reinforcement, are more likely to be repeated and those followed by negative consequences tend to decrease [1]. This tenet of "consequences shape behavior," called operant conditioning, is a good heuristic for interpreting interaction patterns in digital environments, therefore repeated, while behaviors that end with negative consequences tend to diminish whatever actions the individual is having. This principle made by Skinner provides a powerful framework for understanding further into digital interactions.

In online circumstance, features like comments, likes, subscribing, following and achievement badges function as forms of positive reinforcement against the individual, when shared a post and receives a social approval, the sense of reward helps repeating similar behavior, and throughout time, the action of sharing things to get admiration forms a habit, especially with the random sense of reward that the individual has, also this sense of rewarding is unpredictable and that is what also makes it addictive, endless scrolling through this feeds operate under this principle. The individual does not know when they will encounter interesting or emotionally stimulating content, and this increases the engagement; the "unpredictability" itself becomes the motivation for prolonged interaction.

Thus, the theory of Skinner demonstrates how external factors, such as stimuli, shape interaction behavior through the reward system.

3.2. Cognitive psychology and information processing

While behaviorism leans on external factors, cognitive psychology focuses more on internal mental processes that mediate interaction behavior. Influenced by Jean Piaget, cognitive theory shows and highlights how individuals interpret, evaluate and process information before responding it [2].

Human's energy among attention, working, and memorizing is limited, when the digital interfaces present excessive options, complex information, or overwhelming information, individuals might experience cognitive overload, and this can lead to decision fatigue, reducing rate of engagement or even complete withdrawal over interaction. While having simplified designs reduces cognitive strain and encourages behavioral participation. For example, clean, simple, and clear layouts guide the users efficiently over actions, increasing the efficacy of interaction

Cognitive processing also influences how individuals view digital messages, for example having "only few left" in an advertisement circumstance triggers the decision making process, making the thoughts be more faster and less deliberative responses as in loss in intellect., therefore, interaction behavior cannot be understood as conditioned response, it must also be considered how cognitive structures filter and stimuli.

3.3. Observational influence and social learning

Social influence also includes the factors of Interactional behavior. Due to Albert Bandura, the individuals often learn behaviors by observing others' actions and imitating them, especially when the behaviors receive social rewards, and this process is also quite highly visible in digital environments [3].

The widespread and advancement of social media, advertisements and influencer trends behaviors demonstrate how modeling shapes this phenomenon, when users observe others receiving decent attention and sorts, they are quite likely to replicate those behaviors. In the comment sections, the phenomenon of individuals aligning with the majority views often appear, increasing group polarization.

In the era of Social Learning theory, it also highlights the sense that individuals are more likely to participate in socially structured environments (forming in groups gives a sense of belonging, and that is what the underlying motivation is)

4. Psychological core in interaction

4.1. Motivation and human needs

Motivation is the driver of interaction behavior, Based on Abraham Maslow, the basic human needs ranges from physiological survival factors to higher level psychological desires such as the sense of belonging in groups, self esteem, and self-actualization, and digital platforms uses these factors frequently to engage higher order needs, so basically it's using human's nature to let us feel what the media wants us to feel and think [4].

Speaking of belongingness, it is satisfied through online communities, chats and social network platforms, individuals participate to maintain social connections and reduce the sense of isolation as since now people rely on network and to connect with people more. Esteem needs are solved through public recognition, numbering of follower counts, and visible engagement. When the user receives praises and acknowledgments, the sense of "self-worth" increases temporarily. Self-actualization needs are satisfied when individuals use digital spaces for creative expression or identity exploration.

These basic motivation forms and explain why users are willing to kill and invest this significant time and emotional energy into the digital era, the behavior is not random or just nonsense, but it reflects the deeper psychological desires of oneself (recognition, identity, and connection)

4.2. Feedback system and habit formation

The digital era often brings immediate feedback, for example, notifications, message alerts, and visible statistics provide rapid responses that form participation. When feedback occurs rapidly, the psychological association between action and reward increases and the bond also forms stronger.

Unpredictable rewards are most powerful, similar to gambling systems, without the tensions of warning, it provide occasional high-stimulating content among neutral material, the reward activates neural pathways, leading to pleasure and motivation [5]. Over time, repeated to the exposure to such circumstances forms a cycle of interaction into a habitual engagement.

This habit formation occurs when behaviors become automatic responses towards contextual cues, such as checking the notifications when hearing a sound. These actions illustrate how a structured digital environment cultivates behavioral actions.

4.3. Emotional influence in interaction

Emotion plays a critical role in shaping the interaction behavior, it influences how individuals digest and accept information and decides to respond. Aggressive emotions such as anger, excitement, or anxiety tend to happen rapidly and sometimes might lead to impulsive actions.

Discussion on the internet spreads quickly due to the emotional content that spreads through emotional contagion, for example, when a user encounters a strongly worded opinion, their responses may also be tough due to the content itself, also leading to reactive comments or arguments. Advertisements appealing to emotional points may encourage the consumer to purchase the item with relief, happiness, or vanity.

And because emotional processing is liked towards evaluation, it can overcome careful reasoning. Thus, interaction behavior is not a hundred percent cognitive but it may be deeply linked with our emotional status.

4.4. Digital designing due to human interaction

Interaction behavior is also constructed by designing, an effective design can make the user to be more effective towards to the goal to what it is suppose to achieve because it links through the users mental expectations.

For example, the coloring of media, red buttons often send a signal of the sense of urgency and importance, promoting a faster response and action, progress bars drag the user's attention, and the feedback after interacting with the objective also shows the structured behavioral pathways.

Thus, interaction behavior is not completely "done by itself", but it is also partly influenced by the engineering of psychological factors between Design and cognition.

4.5. Interface design

Another significant element that impacts interaction behavior is the function of interaction design in shaping the user experience. In many cases digital platforms rely heavily on design methodologies that encourage users where to go, What to click and What to do, Visual impact, color contrast and motion are the best to draw the user's attention. It is also the color of stop signs and traffic lights, alerting us to a sense of danger, urgency prompting the user to interaction or response immediately. In terms of emotional impact, interface design contributes to it as well, having smooth transitioning, visual rewards, decent feedback sounds and more lead to a more positive experience, which in turn will promote the Individuals to interact more. Once users get a visual or confirmation sense after finishing certain steps, it helps them feel a bit accomplished. These design tricks are seemingly simple, but they are meant to tap into human psychological triggers. Therefore, interaction patterns in the digital world are increasingly being crafted via deliberate decisions taken by designers rather than naturally evolving from established norms or user expectations [6, 7].

4.6. Bi-directional relationship between psychology and behavior

Psychological mechanisms initiate and guide interaction behavior, and motivation determines whether the engagement occurs, and cognition directs interpretation and choice, and emotion influences the speed of response. Without these internal processes, the observable interactions would not exist, psychological reason is the primary factor that drives the interactive action.

But the relationship between psychology and behavior is mutual, repeating an action can reshape cognitive patterns and emotional thoughts, for example, having frequent consumption of short video content might let the user itself to feel a rapid stimulation that ignores the content of the material itself, also the exposure to online lifestyles might also have an effect on re-evaluate self-standards and make problems such as comparison and lose self-esteem.

Overtime these behavioral habits influenced our neural pathways and attentions, interaction is not a one way process in which that "psychology produces behavior", but "behavior also reconstructs psychological structures. This cycle proves that long term influence of digital interaction on human's both thought and emotions.

5. Concerns and future trend

As digital systems become increasingly wide in predicting and shaping behavior, and that also brings ethical concerns, the systems that analyze the behavior and maximize its engagement, often by presenting emotionally stimulating or attention-capturing content, while throughout the personalization improves, it's also created questions of autonomy.

When psychological reasons such as having the fear of missing, the desires for validation or too much sensitivity to uncertainty are exploited to prolong users' attention, the relationship and boundary between convincing and controlling becomes unclear, these filter bubbles may limit exposure too diversity perspectives, thus, improving the beliefs and increasing the difference.

Thus, understanding the interactions of psychology is not solely an academic investigation; it is also necessary and essential for evaluating the ethical responsibilities of designers, platforms, and policymakers. Promoting a healthier interaction environment requires balancing engagement optimization with psychological balance.

Another ethical question was the possible effect of digital interaction on mental health. Research has demonstrated that heavy use of social media can correlate with higher anxiety, stress and perceived social comparison [5, 8, 9]. When people are consistently exposed to perfectly edited pictures of other people's lives, it can cause them to have unrealistic ideas about success, looks or happiness. This comparison may have a negative effect on self-esteem and emotional health.

Also, young users are likely to be especially susceptible to these mental effects as they are still developing cognitively and emotionally. Most teens are such avid consumers of approving peer and social validation that they're desperate for positive feedback like likes, comments, and follower counts. As such, digital platforms have the potential to shape not only how young people come to understand their own identities, but also how they view themselves in relation to others.

For these reasons, academics, and increasingly policymakers, are calling for more responsible digital design. Some of the suggested fixes include reducing the cacophony of notifications, offering tools to monitor screen time and increasing platform transparency on recommendation algorithms. With these changes to digital platforms, the benefits of technological connectivity can be retained, while also encouraging a healthier social milieu.

6. Conclusion

In conclusion, interactions between psychology and behavior are deeply interconnected within modern digital applications, and psychological actions such as cognition, motivation, and emotion shape how individuals engage with such interactions. At the same time, repeated behavioral patterns transformed cognitive habits and emotional responses, and thus form a cycle of what the individual wants to access and what the media does to addict the individual. This dynamic cycle is quite crucial

for promoting healthier digital practices and more ethical, responsible design for a better environment and interactive world.

The behaviorist principles, those suggested by B.F. Skinner, explained how reinforcement systems drive an individual to repeat behaviors. On digital platforms, notifications, likes and comments act as positive reinforcements prompting users to keep consuming online content. Likewise, cognitive psychology demonstrates how people perceive and process information prior to deciding on a behavior. In Jean Piagets theories indicate that people actively make sense of what they do with computers and other digital interfaces.

In Albert Bandura's social learning theory, it illustrates the way people adapt and exhibit behaviors within online communities through observable learning. This is particularly shown on social media sites, where trends and behaviors are often adopted and shown through imitation and social influence. In addition, motivational theories, for example, those of the need's hierarchy introduced by Abraham Maslow, provide insight as to why people are motivated to connect with others and gain recognition and express themselves through the digital platforms.

Though interactive technologies do offer many advantages, they also raise significant ethical concerns. Over-immersion in digital content, social comparison, and psychological dependence are among these risks and must be addressed by both scientific and design communities. Going forward, research should continue to examine the other ways in which digital spaces can be designed to build healthy ways of interacting and supporting user psychological well-being. In the end, identifying the psychological substrates of interaction behavior is critical, as future technology must better cater to our needs and optimize meaning-rich communications.

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